



Thatcher Company

Director of Technical Services

Thatcher Company, a privately held manufacturer of **industrial chemicals** and **OTC pharmaceutical products** headquartered in Salt Lake City, UT is seeking a **Director of Technical Services** to join Thatcher's Salt Lake City operations. This is an outstanding opportunity for someone with a strong chemical background and willingness to shape the future of a company that values hard work and integrity. The focus of this position is to lead the technical services departments within Thatcher Company including those at branch locations. This position will be responsible for technical service functions including **project management, laboratory management, product support, and quality systems management**. The successful candidate will be an experienced technical services manager with a strong background in **chemistry** or **chemical engineering**. A background in **surfactant chemistry** is preferred.

Essential Functions

- **Provide technical and administrative leadership** to the SLC and branch technical services laboratories, serving as the senior technical leader for manufacturing support, product quality management and technical services capabilities development.
- **Manage day-to-day details of new products development process**, in conjunction with VP of Technical Services, to ensure efficient execution of R&D activities.
- **Develop and validate industrial chemical controlled documents at the corporate level**, including production records, analytical records, product specifications, and other product collaterals. Manage corporate-wide distribution and control of controlled documents in coordination with Thatcher Company quality assurance.
- **Execute Industrial Chemical Quality Auditing System** at SLC and branch operations.
- **Manage the industrial chemical product stability testing program.**
- **Serve as technical expert and technical resource** for corporate-wide sales and customer service organizations.
- **Provide overall technical and administrative supervision** for the industrial chemical quality control function.
- **Manage industrial chemical customer complaint resolution programs**, ensuring timely and comprehensive responses to customer complaints and implementation of corrective actions.

Preferred Skills and Qualifications

- MS in chemistry, **specialization in surfactant chemistry**, preferred. Experience-based knowledge of chemical principles, chemical manufacturing processes, and chemical plant operations.
- At least 5 years experience in a **technical services management** or **laboratory management** environment in a mid-sized (\$100M to \$500M) chemical manufacturing organization. **Experience with management of multiple-site management is preferred.**
- Broad knowledge of commodity chemicals manufacturing and commodity chemicals applications.
- Demonstrated communications, organization and analytical skills.
- Demonstrated experience with personnel management.

Benefits

- Benefit package including health, accident, life, and dental insurance plans.
- **Significant profit sharing/retirement plan which is 100% employer paid.**
- Competitive salary

Contact Information: Please e-mail letter of interest and resume to: steven.rynders@tchem.com

Thatcher Company is an Equal Opportunity Employer (EOE) – Local Candidates Only